

General Information about Facility Rules and Procedures

City of Waterloo | Recreation Services

September 16, 2020

These are the general rules and procedures for rental groups and their participants. Please refer to the rules and procedures provided by your sport organization about the specific sport area and facility (e.g., ice at Albert McCormick, gym at RIM Park Manulife Sportplex, Swimplex at Waterloo Memorial Recreation Complex, etc.)

- Rental bookings will be for a set duration in length with cleaning time between each rental period.
- There will be a reduced maximum capacity of people allowed in each sport facility (eg., ice arena, gymnasium, etc.)
- Rental participants are to enter and exit through a designated doorway.
- A Recreation Ambassador will meet the rental group and will provide entry into the facility at a set time prior to the rental start time and once all members have arrived; any late arrivals will jeopardize the full rental time.
- Anyone under the age of 18 years old, or people with physical or intellectual disabilities may be accompanied by 1 parent/guardian/caregiver if required. No additional spectators will be permitted. In circumstances where a parent may show up while providing care to an additional sibling (minor) and assistance is required for participant, the parent/guardian and sibling must leave the facility once participant is ready for program.
- There are no in/out privileges permitted.
- Dressing rooms are not available at this time.
- Washrooms are not to be used as change/dressing rooms.
- Participants are to follow all facility floor marking and signage, and follow the directions provided by the Facility Ambassadors.
- Participants must wear masks in common areas, removing the mask is only permitted on the sport surface (e.g., ice, gymnasium, fieldhouse, pool).
- There will be no spectator seating available. Spectators are to wear masks and maintain the physical distance of 2m.
- Spectators and participants must remain in the designated rental space only and are not permitted to wander throughout the building.
- Sport bags are permitted but must be kept in the designated area, well away from other bags.
- Participants are encouraged to bring their own filled water bottles. There will be limited bottle refilling stations open should participants need to refill their bottles.
- No participant, parent/guardian or spectator shall spit, blow their nose freely or release any bodily fluid anywhere in the facility.
- All participants must vacate the facility promptly following program end time, exiting through designated doorway. No loitering is permitted in the facility.
- Participants are responsible for following and adhering to all regulations as issued by the Canadian, Ontario, regional and municipal governments; including facility rules/protocols and any associated RTP (return to play) protocols as outlined in any applicable governing body documents.
- If participants do not comply with any of the regulations, rules and protocols future rentals may be cancelled or the sport organization may lose their ability to book future rentals.