

Program Cancellation and Refund Policy

Program Cancellation: Full refunds will be issued if the program is cancelled due to unforeseen circumstances prior to commencement.

Once Program has started: Refunds will only be considered for a medical reason accompanied by a Doctor's note. There will be a \$25.00 withdrawal administration fee applied to all refunds.

**Please note, refunds are prorated to withdrawal date.*

Program Membership Fees: The Skate Canada Membership and WHCA Membership fees are non-refundable.

Make-up Classes: There are no make-up classes for students absent due to illness, scheduling conflicts or otherwise.

Please allow ten business days for receipt of all eligible refunds.